
Blank Pages

Posted by jdl123 - 2008/03/18 22:37

I'm trying to copy a couple hundred of content items from six sections from one 1.0.15 site to another 1.0.15 site.

When compiling all six sections on the source site at once, i get the following error:

```
Deleted ../administrator/components/com_export_content/zip/import_content_data.zipError deleting
../administrator/components/com_export_content/new_version/import_content_data.zipError deleting
../administrator/components/com_export_content/new_version/install.mysql.utf.sqlError deleting
../administrator/components/com_export_content/new_version/install.mysql.nonutf8.sqlError deleting
../administrator/components/com_export_content/new_version/import_content_data.xml
```

When I only do 3 at a time, the compiling is successful and I can download the compiled content.

When I try to insert the sections on the target site, it goes through the process up to where the summary of what is to be done is given and then when I click save, it goes to a blank page with only the side menu appearing. When I try to insert content items, it is pretty much the same only the page is completely blank.

I'm kind of thinking it might be a permission problem somewhere...?? I opened up the category, content, and section coms though with no change.

Any ideas? This thing would be so cool and save me so much time if I could get it to work...

Thanks

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Re:Blank Pages

Posted by Steve - 2008/03/18 23:05

I'm kind of thinking it might be a permission problem somewhere...?? I opened up the category, content, and section coms though with no change.

Yes I think you are right it sounds like a permission issue a few things to check.

Make sure:

/administrator/components/com_export_content/zip/..

And

/administrator/components/com_export_content/new_version/..

Are set to 777 if you still have problems it might be a file ownership issue where you may have to contact your host and ask them to give you file ownership of all directories and files site wide as it will cause trouble when trying to install other extensions as well.

For more info on file ownership do a search on the the Joomla forums.

When compiling all six sections on the source site at once, I get the following error:

When I only do 3 at a time, the compiling is successful and I can download the compiled content.

This may be due to the max upload limit set on your server.

To get around it you can make a section/category and use the move or copy feature to put the content in there that you want to export.:

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Re:Blank Pages

Posted by jdl123 - 2008/03/18 23:13

I checked again, everything is wide open on those directories and the file ownership is OK also.

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Re:Blank Pages

Posted by Steve - 2008/03/18 23:29

Have you got Export Content version 1.7.0 installed on both sites?

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Re:Blank Pages

Posted by jdl123 - 2008/03/19 06:48

Yes I do.

I was getting tired last night so I might have missed something. I'll double check everything again today.

Thanks for your support.

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Re:Blank Pages

Posted by jdl123 - 2008/03/20 15:07

OK, I checked everything again. The permissions and ownership on those directories are fine. Are there any other directories I should check?

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Re:Blank Pages

Posted by Steve - 2008/03/20 17:19

It sounds like there may be a corrupted file.

Try downloading Export content again and unzip it locally then FTP the files into place.

Everything except export_content.php will go in :
/administrator/components/com_export_content/...

Also if you can try compiling for Joomla 1.5+ and tell me what happens.

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Re:Blank Pages

Posted by jdl123 - 2008/03/20 18:58

Done. I manually updated all sites with the newly downloaded files.

Compiling all 6 sections for 1.0 brings the same error as above. For 1.5 I get the following:
Error deleting ../administrator/components/com_export_content/zip/import_content_data.zipDeleted
../administrator/components/com_export_content/zip/import_content_data.xml

Only doing 3 at a time still works for both.

The real problem is the insertion in the target site.

Results are still the same when inserting on the 1.015 site - goes straight to a blank page.

On the 1.5 site the insertion works like a charm.

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Re:Blank Pages

Posted by jdl123 - 2008/03/20 19:03

oops forgot to add...

I also am getting a blankish page as soon as I click on insert by category. The other ones don't break until I click save on the summary page.

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Re:Blank Pages

Posted by Steve - 2008/03/21 02:48

I have tested on 1.0.15 and I can not reproduce the error.

Have you tried a re-install of Export Content?

Although you have checked permissions I still think that that is the problem. You could try changing permissions site wide to test if the issue is coming from elsewhere like /includes

Or if you are having success with moving a few sections at a time maybe that's what you will have to do.

If you find the solution please post back as it may help anyone else that runs into it.

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Re:Blank Pages

Posted by jdl123 - 2008/03/21 06:40

I'll keep trying I guess.

I can't move a few sections at a time, or I'd already have done that. The compilation works with a few at a time, but the insertion breaks with just one.

If I find something I'll post back.

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Re:Blank Pages

Posted by Steve - 2008/03/21 18:03

When trying to insert if there is already a section/category with the same name you will get an error.

Also when compiling Export content will attempt to build a list of required images so you might want to check permissions on the /images.. directory

Have you made any changes to the standard database?

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