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## restricted access during installation

Posted by rgmcgee - 2008/05/14 09:00

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Hi,

I've downloaded the recent stable version of export content for both Joomla 1.5 and 1.0 - plan to move content from old 1.0.13 install to new 1.5.3. In v1.0.13, I'm stopped during the install with a "restricted access" message. The Joomla tables are updated and both the administrator/component and /component directories have the new com\_export\_content additions and it also shows up on the component menu. However, selecting it also spits back the "restricted access" message. In Joomla 1.5.3, the install fails with a "can not move file" error.

Have I missed something or is there another installation method that should be used?

Much appreciated!

rgm

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## Re:restricted access during installation

Posted by Steve - 2008/05/14 17:49

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Hi RGM

Have I missed something or is there another installation method that should be used?  
Export content installs just like any other component although legacy mode should be enabled.

Have you tried to install any other components that require legacy mode?  
Fireboard Forum for example.

It may be a file ownership issue.  
If your not sure what that is please search the Joomla forums.

Or it may be a permission issue try checking permissions on the Export Content directory everything could be set to 777 to see if that is the problem.

You could also try to FTP the files again to make sure that we are not dealing with corrupted files.

One other thought are you logged in as a super admin?

Please let me know how you go. :)

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## Re:restricted access during installation

Posted by rgmcgee - 2008/05/15 14:22

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Thanks for the reply.

Yes, I have legacy mode turned on do run fireboard forum. All files and directories are owned by our user running httpd - apache. The permissions on the admin and components directories are 775, so apache should be able to write what it needs. In fact, it does write the com\_export\_content directory contents during the install. I manage the web site directly (don't use ftp) and have tried another copy of the component anyway but it still fails on both v1.0.13 and 1.5.3. Finally, yes, I am logged in as admin when performing the install. Thanks for the guidance... any other thoughts?

Thanks you,  
rgm

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## Re:restricted access during installation

Posted by Steve - 2008/05/15 18:23

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Have tried installing any other components since trying export content to see if its a server issue or not?

Also you could set:

/administrator/components/com\_export\_content/zip...

/administrator/components/com\_export\_content/new\_version...

/administrator/components/com\_export\_content/img...

To 777 just to make sure as these are the directories that are written to. :)

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## Re:restricted access during installation

Posted by toxictoy - 2008/05/21 16:12

I have the same error "restricted access" during installation and when I try to run the component on Joomla 1.014. All directories are writable. Any tips ?

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## Re:restricted access during installation

Posted by Steve - 2008/05/22 12:07

On the Joomla 1.0+ site try going to :

/administrator/components/com\_export\_content/admin.export\_content.php about line 16 you will see this.

```
// ensure user has access to this function
if (!$acl->acl_check( 'administration', 'edit', 'users', $my->usertype, 'components', 'all' )
| $acl->acl_check( 'administration', 'edit', 'users', $my->usertype, 'components', 'com_export_content' ))) {
    mosRedirect( 'index2.php', _NOT_AUTH );
}
error_reporting(E_ERROR | E_WARNING | E_PARSE | E_NOTICE);
```

change it to this:

```
/******
ensure user has access to this function
if (!$acl->acl_check( 'administration', 'edit', 'users', $my->usertype, 'components', 'all' )
| $acl->acl_check( 'administration', 'edit', 'users', $my->usertype, 'components', 'com_export_content' ))) {
    mosRedirect( 'index2.php', _NOT_AUTH );
}
error_reporting(E_ERROR | E_WARNING | E_PARSE | E_NOTICE);
*****/
```

Which will edit it out and will skip the security check.

It also may be due to the error level that is set in the site "Global Configurations" you could try it on "simple"

Please let me know how it goes. :)

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## Re:restricted access during installation

Posted by toxictoy - 2008/05/22 15:32

Hi Steve,

Thank you for your answer. Unfortunately both the code change and the change in reporting had no effect. I still get the

"restricted access" error.

If you want i can give you admin access to the back-end to check it out.

Stefan

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## Re:restricted access during installation

Posted by Steve - 2008/05/23 06:11

Hi Stefan.

If you want i can give you admin access to the back-end to check it out.

That might be the way to go.

Send details to [steve@bestdownloadsites.com](mailto:steve@bestdownloadsites.com) and put "Export Content" in the subject line.

Please post here and let me know when you have sent it. :)

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## Re:restricted access during installation

Posted by toxictoy - 2008/05/23 07:26

Steve wrote:

Hi Stefan.

If you want i can give you admin access to the back-end to check it out.

That might be the way to go.

Send details to [steve@bestdownloadsites.com](mailto:steve@bestdownloadsites.com) and put "Export Content" in the subject line.

Please post here and let me know when you have sent it. :)

Login data sent !

Good Luck !

Stefan

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## Re:restricted access during installation

Posted by Steve - 2008/05/23 08:28

Hi Stefan

Login data sent !

Good Luck !

Logged in OK.

The problem is you have the wrong version of Export Content installed you have 2.0.0 setup which is for Joomla 1.5+ series you should have 1.7.0 for Joomla 1.0+ series.

I tried uninstalling it but I don't think the files have been removed correctly so you will need to remove them manually by using a FTP client they are not visible in "joomlaxplorer"  
Also the reference to it may need to be removed from the jos\_components table.

I attempted to install version 1.7.0 but I got the message that there are already files there.

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Please post back when you have checked that the files have been removed. :)

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## Re:restricted access during installation

Posted by toxictoy - 2008/05/23 17:56

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Steve wrote:  
Hi Stefan

Login data sent !

Good Luck !

Logged in OK.

The problem is you have the wrong version of Export Content installed you have 2.0.0 setup which is for Joomla 1.5+ series you should have 1.7.0 for Joomla 1.0+ series.

I tried uninstalling it but I don't think the files have been removed correctly so you will need to remove them manually by using a FTP client they are not visible in "joomlaxplorer"  
Also the reference to it may need to be removed from the jos\_components table.

I attempted to install version 1.7.0 but I got the message that there are already files there.

Please post back when you have checked that the files have been removed. :)

Damn Steve, such a stupid mistake I made. By downloading the two version for both J1.5 and J1.0 i first downloaded the J1.5 version and then the other one. I assume that because of my browser cache and the names of both components are the same, that i received the same file. Maybe you should rename the download files for both version.

Everything works fine now ! Thank you very much for the excellent support !!

Stefan

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## Re:restricted access during installation

Posted by Steve - 2008/05/24 07:10

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Hi Stefan

Damn Steve, such a stupid mistake I made. By downloading the two version for both J1.5 and J1.0 i first downloaded the J1.5 version and then the other one. I assume that because of my browser cache and the names of both components are the same, that i received the same file.  
Not to worry these things happen.

Maybe you should rename the download files for both version  
Yes I was thinking the same thing I may do so in the next release.

Everything works fine now ! Thank you very much for the excellent support !!

Glad everything worked out ok for you. :)

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